

Advancing Chaplaincy
Learning to Think & Act Strategically

Session 3:
**Challenges in Healthcare Delivery and
Implications for Spiritual Care**

June 19, 2018



TRANSFORMING CHAPLAINCY

ACPE

The Standard for Spiritual Care & Education

Host

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Background

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Challenges in Healthcare Delivery

Timm Glover, Senior VP, Mission Integration, Ascension Healthcare





Today's Webinar

- **Background: Changes in Our Healthcare System**
- **Implications for Spiritual Care**
- **Implications for Chaplaincy Education**
- Models and Pioneers
- Your Next Steps
- Q & A
- Resources

Background: Changes in Healthcare

- Triple / Quadruple Aim

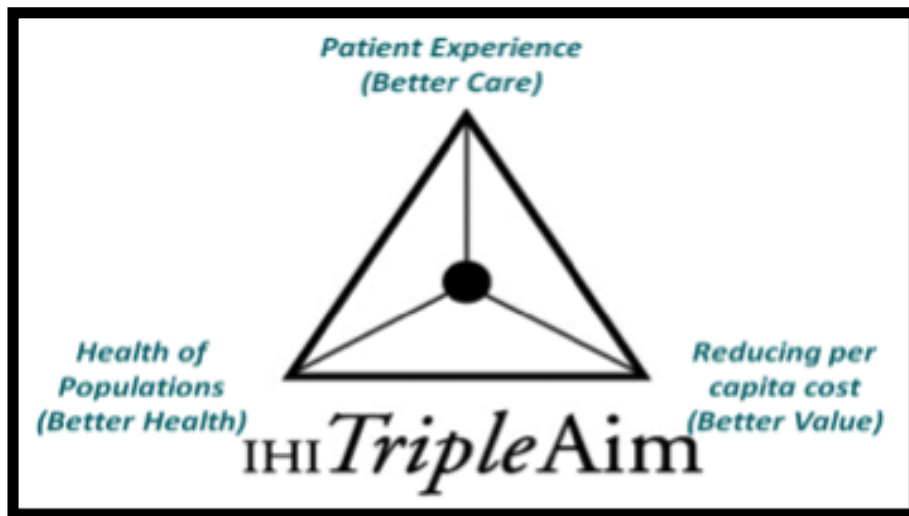


Figure 2. The Fourth (missing) Aim is improved clinician experience.

Background: Changes in Healthcare

- Triple / Quadruple Aim
- The shift from fee-for-service to value-based care
- Population health management
- This didn't begin with the Affordable Care Act
- How are these trends visible in your institution?

Implications for Spiritual Care

- What value does spiritual care add to this new model for healthcare?
- Can spiritual care help reduce the cost of assuming risk for covered lives?
- What about community partnerships to support wellness and address social determinants of health
- What are indicators of success in this new model?

Implications for Chaplaincy Education

- What will chaplains need to know to function effectively in this new environment?
 - health behavior
 - public health
 - system dynamics
- Where will they learn what they need to know?
- What is the future for the Medicare pass-through for CPE?

Models and pioneers?

Where do we see innovative models of spiritual care that are addressing the changing health care environment?

- Ascension Health?
- Others?

What Are Your Next Steps?

- Do you know the strategic planning officer in your institution?
 - Get to know them; build a relationship
 - Get to know their priorities
 - Invite them to a chaplaincy staff meeting to talk about what they are doing

Questions?

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Resources

Getting up to speed and staying informed

- [Kaiser Family Foundation \(kff.org\)](http://kff.org)
- [Center for Health Care Research and Transformation \(chrt.org\)](http://chrt.org)
- [*Health Affairs*](#)
- [Fitchett G & Delaney A. “Evidence-based spiritual care: the opportunity for Catholic health care.” *Health Progress*, May-June 2017.](#)
<https://www.chausa.org/publications/health-progress/issues/may-june-2009>

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Session recordings available

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