TRANSFORMING CHAPLAINCY ANNUAL REPORT FY21













Vision

We envision a future when chaplaincy is formed, informed, and transformed by evidence-based practice

Mission

The mission of Transforming Chaplaincy is to promote evidencebased spiritual care and integrate research into professional practice and education by fostering a culture of inquiry

TRANSFORMING CHAPLAINCY









Transforming Chaplaincy Annual Report FY21



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"We envision a future..."

The vision statement for Transforming Chaplaincy begins with these words: "We envision a future..." A vision, like hope, is powerful because of its impact and influence upon the present, the here-and-now. The work of Transforming Chaplaincy certainly points to a compelling future and as the pages of this annual report demonstrate, the tremendous impact and influence Transforming Chaplaincy is having upon the present moment and upon these times for chaplaincy and healthcare.

Within the realities of the ongoing challenges of the pandemic, disruptions and changes within healthcare, larger social movements and more, Transforming Chaplaincy continues to advance its mission--cultivating rich partnerships through an atmosphere of mutuality and authentic collaboration.

Ascension knows firsthand the significant benefits of Transforming Chaplaincy's strategic partnership: the maturation of spiritual care research capabilities, advancing evidence-based practice, increasing organizational visibility into the contributions of chaplaincy and spiritual care leadership, innovations in the delivery of chaplain services and entrance into value-based and direct to consumer products, and more.

Ascension bears witness to the future Transforming Chaplaincy seeks to fully realize, because we see it manifesting now through these achievements.

Transforming Chaplaincy's annual report is a bold invitation to this future for all of us who value the vocation, profession and work of chaplaincy and the significant role research, evidence-based practice and a culture of inquiry hold. The tremendous work and accomplishments described in the pages to follow are a hope and vision being realized.



Timothy (Timm) L. M. Glover, M.Div.

Executive Vice President and Chief Mission Integration Officer, Ascension
Chair, Transforming Chaplaincy Advisory Committee



Ascension





Introduction

The past twelve months have been an incredible time, especially so for people working in healthcare and related fields. In the midst of the crises and challenges associated with the double pandemic, spiritual care providers responded with courage, creativity, and compassion. During the year, Transforming Chaplaincy and our colleagues undertook several projects to describe their important work.

We also continued our efforts to strengthen spiritual care in healthcare through research. In this report we describe the highlights of the year's work. The report includes descriptions of our research activities, educational activities, and the ways in which we are expanding our partnerships.

Partnerships are essential to the work of Transforming Chaplaincy and are indispensable for the two dozen research activities in which we were involved in the past year. Our two major studies of spiritual care in the Covid-19 pandemic were conducted in partnership with Ascension, Transforming Chaplaincy's lead partner.

A partnership with Advocate Aurora Health is providing essential support for a new study of experiences of racism in the training and professional practice of African American/Black healthcare chaplains. Research literacy is a core competency for professional spiritual care providers and partnerships are important for our research literacy educational activities. Many of the almost 150 participants in our online research literacy classes, RL 101 and RL 102, were Ascension chaplains. Almost one-third of the participants in RL 101 were staff chaplains from the Memorial Hermann Health System in Texas. We were pleased to partner with colleagues at Memorial Hermann to offer this education to their team.

More details about these research and educational activities are in the following pages. In this report you will also find information about our plans to increase our partnerships in the coming year. By doing so we hope to double the resources available to support new research about spiritual care, describing what chaplains do and how our work improves the lives of the patients, families, and staff whom we serve.

As we describe the activities of the past year, I also want to thank all the people who contributed to those activities. These include our Research Network Conveners, our research collaborators, and the instructors for our online RL courses and other education activities. You will find their names in the report. The good work that we accomplished this year would not have been possible without the help of all our partners and collaborators and I am deeply grateful for their contributions.



I want to express special appreciation for the members of our Advisory Committee. They provide essential oversight and support and I am very grateful for their commitment to transforming chaplaincy and to Transforming Chaplaincy. Among other things they accomplished this year was giving us the wonderful Transforming Chaplaincy Mission and Vision statement that guides our work.

Finally, I express my deep gratitude to Andrew Andresco, the Transforming Chaplaincy Project Coordinator. He manages all the details for our work with thoroughness and grace.

George Fitchett, Director





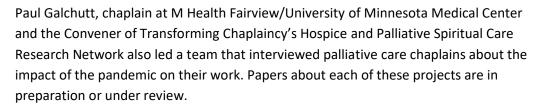
Research

Describing Spiritual Care in The Double Pandemic

In the past twelve months key elements of Transforming Chaplaincy's research focused on both aspects of the double pandemic. In the first months of the Covid-19 pandemic we invited 21 chaplains around

the country to keep journals about their work. Five of those chaplains read selections from their journals in a moving plenary session at the APC conference in June.

Key themes from the journals included being present, virtually, in the face of illness and death, staff care, and self-care. In a companion project we interviewed spiritual care managers in 20 hospitals across the country to learn how they and their teams responded to the pandemic. Both these projects were conducted in partnership with Ascension colleagues led by Beth Muehlhausen, Researcher for Spiritual Care & Mission Integration.



Transforming Chaplaincy colleagues also contributed to the analysis and reports of the international survey of spiritual care in the pandemic sponsored by our colleagues at the European Research Institute for Chaplaincy Research (ERICH; see Publications).

During the year we also examined the impact of systemic racism on spiritual care. This included chaplains' journal entries about the murder of George Floyd and the protests that followed. We conducted a second round of interviews with the chaplain managers to learn about the impact of these events on their departments and institutions.

Finally, with a grant from Advocate Aurora Health, Marilyn Barnes, Chair of the Department of Patient Counseling, Virginia Commonwealth University, and colleagues, initiated interviews with 20 African American/Black chaplains to learn about their experiences of racism in their training and professional practice.



Beth Muehlhausen



Paul Galchutt



Marilyn Barnes

Publications and Projects Completed in FY 21

In the past 12 months there were 17 peer-reviewed publications from Transforming Chaplaincy-related projects (see Publications for details). These included 4 publications from 3 Transforming Chaplaincy-related projects that were completed in the past 12 months.

Patients' and Loved Ones' Expectations of Chaplain Services *Beth Muehlhausen, Ascension and colleagues*





This was a study of 452 patients and family members in one of 16 Ascension hospitals in Indiana. The investigators found that 93% of the patients and families wanted at least one chaplain visit while they were in the hospital. Among those with no religious preference, 83% still said they wanted at least one chaplain visit. Of the 230 (59%) participants who had already received a chaplain visit, 88% reported that the visit was either very or somewhat important to them.

Spiritual Care in Healthcare: Identifying Decision-Makers' Perspectives

We collaborated with Wendy Cadge and colleagues at the Chaplaincy Innovation Lab, Trace Haythorn, ACPE, and others on this study of 25 healthcare executives and spiritual care managers. It explored how healthcare executives understand chaplaincy and spiritual care and make resource decisions related to their work.



Wendy Cadge

The executives tended to see the value of chaplains in terms of their quality of care, reliability and responsivity to emergent patient and staff needs, and clinical training and experience working within a complex environment. The executives saw themselves continuing to direct economic resources to chaplaincy departments even in the midst of challenging economic realities. The study was funded by the Carpenter Foundation and others.

Board Certification of Professional Chaplains: A Qualitative Study of Stakeholder Perspectives Kelsey White, School of Public Health and Information Sciences, University of Louisville and colleagues

Chaplaincy Board Certification is an important way that professional chaplaincy organizations identify and recognize core competencies for healthcare chaplains. This study reported results from interviews with 50 certification candidates, certification committee members, and chaplaincy managers in the United States. Participants shared divergent perspectives about certification, but a majority spoke about the value of certification for the profession internally and with colleagues in other disciplines. The project was funded by the Association of Professional Chaplains and the National Association of Catholic Chaplains.

New and On-Going Research

Describing Spiritual Care Service Activities at 20 US News & World Report Honor Roll Hospitals Alexander (Lex) Tartaglia, Virginia Commonwealth University (retired) and colleagues

We recently conducted in-depth interviews with the managers of the spiritual care programs at the 20 best hospitals in the U.S. Analysis will focus on similarities and differences in the range of spiritual care services they provide as well as staffing metrics.

The project includes an in-depth exploration of how the 20 programs provide spiritual care for healthcare colleagues. The project is funded by a grant from the Department of Religion, Health & Human Values, Rush University Medical Center.



Lex Tartaglia







Factors Associated with Healthcare Staff Stress and Resilience: A Scoping Review Richard Stratton, Sarah Knapp, Benjamin Schaefer, Gabrielle Schwartzman, Timothy Usset, George Fitchett

The aim of this project is to inform chaplain spiritual care for staff colleagues by describing what existing research reports regarding factors associated with healthcare professionals stress and resilience. Using a scoping review method, the team summarized results from 42 articles.

Findings from the project were presented in a workshop at APC and manuscripts are in preparation. The project is one of the important collaborations between Ascension and Transforming Chaplaincy.



OnDemand Spiritual Care in Oncology

Beth Muehlhausen, Richard Stratton, Christa Chappelle, George Fitchett

Chaplains in 6 Ascension markets provided care for 27 cancer outpatients. Information collected in the project included measures of religious/spiritual struggle, chaplains' assessments of spiritual concerns, and chaplains' spiritual care activities using the Advocate Taxonomy. The project is one of the important collaborations between Ascension and Transforming Chaplaincy.

PC 7 Spiritual Assessment: Testing Validity & Reliability

Dirk Labuschagne and George Fitchett, Rush University Medical Center, Kathy Ulrich, Essentia Health, Sara Paasche-Orlow, Hebrew SeniorLife, Abraham Labrada-Santiago, Mayo Clinic, Jeanne Wirpsa, Northwestern Memorial Hospital, Steve Drennan, OSF HealthCare

Palliative care chaplains and their colleagues from five organizations are collaborating on a project to test the validity and reliability of the PC 7 model for spiritual assessment in palliative care.

The original PC 7 article was rated as one of the most read articles in 2020 in the Journal of Palliative Medicine. Funded by the Department of Religion, Health & Human Values, Rush University Medical Center

PC 7 Spiritual Assessment: Describing Unmet Spiritual Concerns

Dirk Labuschagne and George Fitchett, Rush University Medical Center, Ian Cullen, Vanderbilt University Medical Center, Sarah Byrne-Martelli, Massachusetts General Hospital Palliative care chaplains from two major medical centers are using the PC 7 to gather data to describe the prevalence of unmet spiritual concerns in patients receiving palliative care.

Screening for Religious/Spiritual Concerns in Cancer Patients George Fitchett and Dirk Labuschagne

This pilot project will compare several models of screening for religious/spiritual concern with a standardized chaplain spiritual assessment in cancer outpatients. Funded by the Department of Religion, Health and Human Values, Rush University Medical Center.







CPE & Emotional Intelligence

Csaba Szilagyi, Howard County General Hospital, Johns Hopkins Medicine, Kristin Langstraat, Ohio Health, and Paul Galchutt, M Health Fairview, University of Minnesota Medical Center This project is exploring the hypothesis that participation in CPE improves emotional intelligence. Thirty CPE centers are participating in the project; 160 CPE students, basic unit students and CPE residents, completed the baseline survey in the Fall 2020 and are completing follow-up surveys as their complete their training. Funded by the Foundation for ACPE.

Projects in Development

Mapping the Issues in Faith Group Endorsement for Chaplain and CPE Educator Certification Nina Redl, Bryan Medical Center and George Fitchett

Using a series of focus groups, the project will provide a preliminary map of the issues associated with current practices in faith group endorsement for professional chaplains and CPE Educators. Funded by the Association of Professional Chaplains and ACPE.

Mapping Spiritual Care in CommonSpirit Critical Access Hospitals

Small and critical access hospitals fill an important need in providing healthcare for people who live in small towns and rural areas of the U.S. Little is known about the spiritual care services provided in small and critical access hospitals in the U.S. This gap makes it difficult to evaluate the quality of spiritual care currently being provided in these hospitals. The aim of this project is to map spiritual care services in CommonSpirit's small and critical access hospitals. Funded by CommonSpirit Health.

Health and Strength: Randomized Controlled Trial of Spiritually Integrated Treatment for Moral Injury in Health Providers

Irene Harris, VA Bedford Healthcare System, Tim Usset, Physicians Wellness Collaborative and University of Minnesota School of Public Health, George Fitchett and others We are collaborating with Irene Harris and colleagues on several proposals to test Health and Strength (HAS), a spiritually integrated, group mental health intervention for moral injury and associated mental health challenges in health providers in the COVID-19 pandemic. HAS is derived from Building Spiritual Strength (BSS), a manualized, spiritually integrated, inclusive, group designed to address moral injury and PTSD symptoms in military veterans.

Research Networks

Our Research Networks continue to be an important way in which we launch new studies about chaplaincy and disseminate information about important research in the field. We currently have 7 Networks. This includes a new Network for Spiritual Care Managers, led by Ben Schaefer, Manager of Spiritual Care for Ascension's Mid/North, and Southwest Michigan Ministries and a graduate of Transforming Chaplaincy's Certificate for Spiritual Care Management and Leadership.





In the coming months we will launch a new Network for chaplains working in aged care. It will be led by Kathryn Lyndes, Assistant Professor of Social Work and Gerontology at St. Mary's College and former Transforming Chaplaincy Project Coordinator.

Over 1,000 people participate in our Networks. Further information about the work of each of the Networks is at the end of the report (see Networks). Our Networks sponsored 12 webinars during the year; further information about those webinars is in the report on our education activities. Some highlights from our Networks include:

- The Spiritual Care Managers Network held monthly roundtables that focus on a variety of themes. Ben Schaefer, Ascension's Mid/North, and Southwest Michigan Ministries, is the Convener of the Spiritual Care Managers Network.
- The Pediatrics Research Network sponsored a chaplain case study project. Fourteen chaplains
 participated in one of three groups. The chaplains wrote and discussed pediatric-specific
 chaplaincy case studies. The Network leaders are in conversation with a publisher about
 publishing a book of pediatric chaplaincy case studies. Cate Michelle Desjardins, Mennonite

Healthcare Fellowship, is the Convener of the Pediatrics Research Network.

The Out-Patient Spiritual Care
Research Network supported a
discussion group for 16
chaplains who read and
discussed articles about
outpatient oncology spiritual
care. Petra Sprik, Levine Cancer
Institute, is the Convener of the

TRANSFORMING CHAPLAINCY

Count Support |...

Out-Patient Spiritual Care Research Network.

In addition to the Transforming Chaplaincy Networks we helped launch a Religion/Spirituality Special Interest Group (SIG) in the Palliative Care Research Collaborative (PCRC). The SIG is co-led by Alexia Torke, Professor of Medicine and Associate Division Chief of General Internal Medicine and Geriatrics, Indiana University School of Medicine and George Fitchett. Lexy is also a member of the Transforming Chaplaincy Advisory Committee.

During the year Nina Redl, chaplain at Bryan Medical Center, became the Transforming Chaplaincy liaison to the APC Research & Quality Committee, strengthening our communication and collaboration with APC colleagues.





Education

On-line Research Literacy Courses: RL 101, RL 102

In FY21 we had 120 participants in our 5-week introduction to research, RL 101; this includes the 48 staff chaplains from Memorial Hermann who participated in the course. This was a 200% increase in participants from FY20.

In the Fall, 2020 we also produced a video about RL 101 featuring two graduates of the course. (https://youtu.be/8Zop8p5tDNI). Paul Galchutt is the lead instructor for RL 101

FY21 was the first year that we offered the 10-week RL 102 course; we had a total of 29 participants. RL 102 is taught by Kim Palmer, Woodruff Health Sciences Center, Emory University (Retired), Beba Tata, Mayo Clinic, Jacksonville, and Shelley Varner-Perez, IU Health.

Mark LaRocca-Pitts, APC Board Secretary and Nina Redl wrote a column in the APC Forum about their experiences taking (respectively) RL 101 and 102



Kim Palmer, Shelley Varner-Perez, Beba Tata

(https://www.professionalchaplains.org/content.asp?contentid=1084).

Visit our Website to Explore Our Educational Resources

https://www.transformchaplaincy.org/









Participants gave both courses very positive evaluations. Here are some comments from a few participants about their experience in the courses.

"And thank you again for this course. I really enjoyed the journal club today and have learned so much from this course. I think it's given me more confidence and skill in accessing research. So many of us chaplains need that support!" RL 101 participant

"I am SO grateful that I went through this workshop and SO happy that I was able to learn so much! I definitely feel comfortable knowing enough from white papers that I can take something away from it, even if I don't know the deep intricacies. From a chaplain who just completed the Winter RL 101. Sign up now for upcoming sessions!" RL 101 participant

"...I have noticed an improvement in my ability to grasp the tables and the analysis with confidence...I simply feel more equipped to read and evaluate quantitative research and apply what I am reading to my daily work and projects." RL 102 participant

	RL 101	RL 102
	(5	(10
	weeks)	weeks)
Summer	25	
Fall	48	13
Winter	30	
Spring	17	16
Total	120	29



Webinars

In the past 12 months we delivered 24 webinars, 12 were sponsored by our Research Networks and five were part of our Webinar Journal Club series offered through the APC.

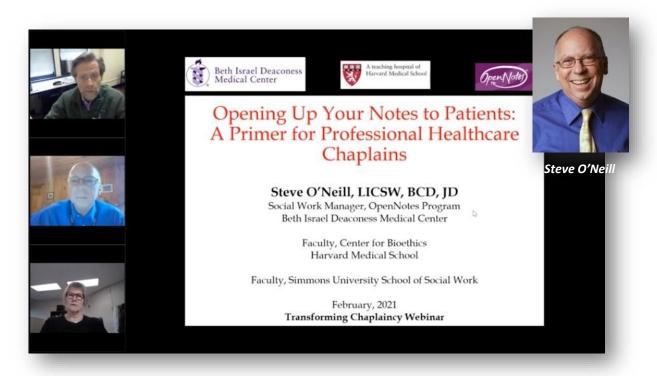
There were over 8,000 total participants across all the webinars (see Webinars for details). In addition, our 10 most popular archived webinars had a total of 4,316 views.

"...Our 10 most popular archived webinars had a total of 4,316 views."





The most popular webinars during the year addressed chaplain documentation and best practices in light of new requirements for 'open notes;' two of them had over 500 participants each.



Webinars that addressed issues of staff care and factors associated with moral injury were also popular.







During the year we offered three webinars that addressed issues of equity and inclusion in spiritual care programs as well as research about potential racial differences in spiritual care.

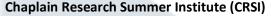


Several of our webinars provided an opportunity to build relationships with leading researchers in palliative care and cancer care.

Certificate in Spiritual Care Management & Leadership

The Certificate is offered by Transforming Chaplaincy in conjunction with colleagues in Rush University's award-winning Department of Health Systems Management (HSM). Due to the pandemic we did not offer the Certificate in FY21. The 9-month, hybrid Certificate, with an updated curriculum, will be offered beginning in September 2021.

LaVera Crawley, an ACPE certified Educator and Director of Spiritual Care and Clinical Pastoral Education at the California Pacific Medical Center will co-teach the Certificate with Andy Garman, a Professor in Rush's HSM department.



Our week-long Chaplain Research Summer Institute (CRSI; aka Research Summer Camp) has been on hold due to the pandemic. We plan to offer it again in the summer of 2022. The past year saw publications from two former CRSI participants: Liz Hamill Howard and Peggy Thompson (see Publications).



LaVera Crawley



Andy Garman





Research Literacy for CPE

During the year we initiated planning for an online research literacy course for use in CPE Residency programs. Csaba Szilagyi, CPE Educator and Director, Spiritual Care & Chaplaincy, Howard County General Hospital, is coordinating the planning of the course which will be available for use in 2022.

Spiritual Care Week, October 24-30, 2021

This year's theme for Spiritual Care Week is "Advancing Spiritual Care Through Research." To help spiritual care department celebrate Spiritual Care Week, Transforming Chaplaincy is preparing a series of webinars. We are also preparing brief Highlights from Spiritual Care Research that spiritual care programs can share with the colleagues in their institutions.

Development and Communications

Development - New Partnerships

Our multi-year partnership with Ascension provides support for many essential elements of the Transforming Chaplaincy program. However, we need additional resources to advance research that describes the work that chaplains do and how that work improves the lives of the patients, families and staff whom we serve.

In the past year we initiated a campaign to develop new partnerships with medical centers and healthcare systems. Our goal is to double the resources available to support Transforming Chaplaincy's research efforts.

Communications

The Transforming Chaplaincy newsletter goes to 2,365 people each month. As shown in the table, many people are using our website and we have a growing presence in social media.

	FY20	FY21
Website pageviews	45,571	45,892
Newsletter subscribers	2,028	2,365
Twitter impressions/month	3,797	5,534





Gratitude for our Partners and Collaborators

The next few pages name our Partners and the people who have collaborated with us in the past twelve months. We are deeply grateful for all their contributions.

Transforming Chaplaincy Partners

Ascension Rush University Medical Center





Advisory Committee

Timm Glover, Advisory Committee Chair Ascension

Wendy Cadge CIL, Brandeis University

LaVera Crawley California Pacific Medical Center

Andrew Garman Rush University Medical Center

Robyn Golden Rush University Medical Center

Trace Haythorn ACPE

Ronald Oliver Norton Healthcare

Clayton Thomason **Rush University Medical Center**

Alexia Torke Indiana University Health, Regenstrief Institute

Senior Research Fellows

John Ehman Penn Presbyterian Medical Center







Daniel Grossoehme Akron Children's Hospital

Katherine Piderman Mayo Clinic, Rochester (Retired)

Alexander Tartaglia
Virginia Commonwealth University (Retired)

Network Conveners

Chaplaincy Functions Research Network

Christina Shu
Cedars-Sinai Medical Center
M. Jeanne Wirpsa
Northwestern Memorial Hospital

Chronic Illness/Disease Research Network

Geila Rajaee, PhD Student School of Public Health University of Michigan

Hospice-Palliative Spiritual Care Research Network

Paul Galchutt

M Health Fairview, University of Minnesota Medical Center

Outpatient Spiritual Care Research

Petra Sprik Levine Cancer Center, Atrium Health

Pediatric Research

Cate Michelle Desjardins
Mennonite Healthcare Fellowship

PTSD, Moral Injury & Spiritual Distress

Timothy Usset, PhD Student
University of Minnesota School of Public Health and Physicians Wellness Collaborative

Spiritual Care Management

Benjamin Schaefer

Spiritual Care for Ascension's Mid/North, and Southwest Michigan Ministries







Instructors:

Research Literacy 101: An Introduction for Chaplains

Paul Galchutt

M Health Fairview, University of Minnesota Medical Center

Research Literacy 102: A Deeper Exploration for Chaplains

Patricia Palmer

Woodruff Health Sciences Center, Emory University (Retired)

Beba Tata

Mayo Clinic, Jacksonville

Shelley Varner-Perez

Indiana University Health

Certificate in Spiritual Care Management and Leadership

LaVera Crawley

California Pacific Medical Center

Andrew Garman

Rush University Medical Center

Research Literacy for CPE

Csaba Szilagyi

Howard County General Hospital, Johns Hopkins Medicine

APC Webinar Journal Club

Marilyn Barnes

Department of Patient Counseling, Virginia Commonwealth University

Cate Michelle Desjardins

Mennonite Healthcare Fellowship

Shelley Varner-Perez

Indiana University Health

Liaison APC Quality and Research Committee

Nina Redl

Bryan Healthcare

Research Partners

Beth Muehlhausen

Ascension

Research Projects

Spiritual Care in Covid Pandemic: Chaplain Journals

Cate Michelle Desjardins, Mennonite Healthcare Fellowship







Beth Muehlhausen, Ascension
Paul Galchutt, M Health Fairview, University of Minnesota Medical Center
Beba Tata, Mayo Clinic, Jacksonville
Katherine Piderman, Mayo Clinic (retired)
George Fitchett, Rush University Medical Center

Spiritual Care in Covid Pandemic: Spiritual Care Manager Interviews

Beth Muehlhausen, Ascension
Cate Michelle Desjardins, Mennonite Healthcare Fellowship
Christa Chappelle, Ascension
Beba Tata, Mayo Clinic, Jacksonville
Gabrielle Schwartzman, George Washington University
George Fitchett, Rush University Medical Center

Spiritual Care in Covid Pandemic: Palliative Care Chaplain Interviews

Paul Galchutt, M Health Fairview, University of Minnesota Medical Center Timothy Usset, PhD Student, University of Minnesota School of Public Health and Physicians Wellness Collaborative

Dirk Labuschagne, Rush University Medical Center

Systemic Racism in Chaplaincy: Opportunities to Change the Narrative

Marilyn Barnes, Department of Patient Counseling, Virginia Commonwealth University Kelsey White, PhD Student, Department of Health Management and System Sciences, University of Louisville

Danielle Buhuro, Advocate Aurora Health

Beba Tata, Mayo Clinic, Jacksonville Brian Wilson, Norton Healthcare

PC 7 Spiritual Assessment: Testing Validity & Reliability

Dirk Labuschagne, Rush University Medical Center
Kathy Ulrich, Essentia Health
Sara Paasche-Orlow, Hebrew Senior Life
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Steve Drennan, OSF HealthCare



PC 7 Spiritual Assessment: Describing Unmet Spiritual Concerns

Dirk Labuschagne, Rush University Medical Center Ian Cullen, Vanderbilt University Medical Center Sarah Byrne-Martelli, Massachusetts General Hospital

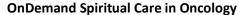
CPE and Emotional Intelligence





Csaba Szilagyi, Howard County General Hospital, Johns Hopkins Medicine Kristin Langstraat, Ohio Health

Paul Galchutt, M Health Fairview, University of Minnesota Medical Center



Beth Muehlhausen, Ascension
Greg Stratton, Ascension
Christa Chappelle, Ascension
George Fitchett, Rush University Medical Center

Factors Associated with Healthcare Staff Stress and Resilience: A Scoping Review

Richard Stratton, Ascension

Sarah Knapp, Ascension

Benjamin Schaefer, Ascension

Gabrielle Schwartzman, George Washington University

Timothy Usset, PhD Student, University of Minnesota School of Public Health and Physicians Wellness Collaborative

George Fitchett, Rush University Medical Center

Chaplains and Telechaplaincy: Best Practices, Strengths, Weaknesses - A National Study

Petra Sprik, Levine Cancer Center, Atrium Health

Mapping Spiritual and Religious Resources for Residents in Long-Term Care Facilities: A Pilot Study

Kathryn Lyndes, St. Mary's College, South Bend George Fitchett, Rush University Medical Center

Describing Spiritual Care Service Activities at 20 US News & World Report Honor Roll Hospitals

Alexander Tartaglia, Virginia Commonwealth University (Retired)

Tyler Corson, Virginia Commonwealth University

Kelsey White, PhD Student, Department of Health Management and System Sciences,

University of Louisville

Patients

Anne Charlescraft, Virginia Commonwealth University Beth Jackson-Jordan, Emory University

Screening for Religious/Spiritual Concerns in Cancer

George Fitchett, Rush University Medical Center Dirk Labuschagne, Rush University Medical Center

Mapping Spiritual Care in CommonSpirit Critical Access Hospitals

George Fitchett, Rush University Medical Center









Interprofessional Preferences for Inpatient Palliative Chaplain Spiritual Assessment Documentation Paul Galchutt, M Health Fairview, University of Minnesota Medical Center

Mapping the Issues in Faith Group Endorsement for Chaplain and CPE Educator Certification

Nina Redl, Bryan Health

George Fitchett, Rush University Medical Center

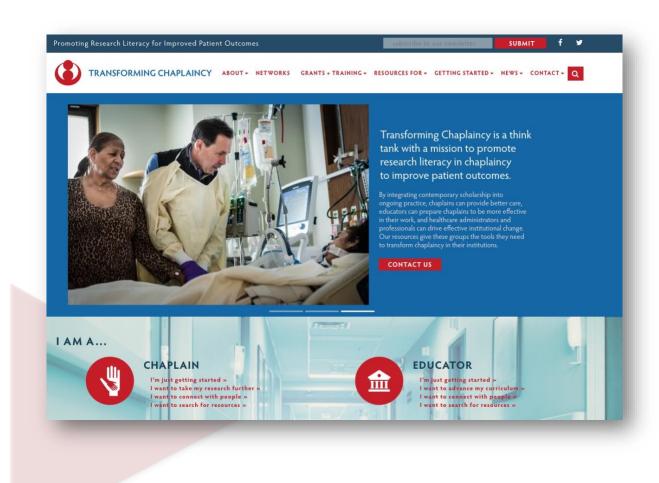
Strength and Health

Irene Harris, Social and Community Reintegration Research Center, VA Bedford Health Care System Timothy Usset, PhD Student, University of Minnesota School of Public Health and Physicians Wellness Collaborative

George Fitchett, Rush University Medical Center

Promoting Research Literacy for Improved Patient Outcomes

Visit our website: https://www.transformchaplaincy.org/







Appendices



FY21 Publications Related to Transforming Chaplaincy

Peer-reviewed Publications				
	Kim, D. H., Fitchett, G., Anderson, J. L., & Garman, A. N. (2020). Management and leadership competencies among spiritual care managers. Journal of Health Care Chaplaincy, 1–10. https://doi.org/10.1080/08854726.2020.1796076			
Managing Spiritual Care	Antoine, A., Fitchett, G., Marin, D., Sharma, V., Garman, A., Haythorn, T., White, K., Greene, A., & Cadge, W. (2020). What organizational and business models underlie the provision of spiritual care in healthcare organizations? An initial description and analysis. Journal of Health Care Chaplaincy, 1–13. https://doi.org/10.1080/08854726.2020.1861535			
	Antoine, A., Fitchett, G., Sharma, V., Marin, D. B., Garman, A. N., Haythorn, T., White, K., & Cadge, W. (2021). How do healthcare executives understand and make decisions about spiritual care provision? Southern Medical Journal, 114(4), 207–212. https://doi.org/10.14423/smj.000000000001230			
	Vandenhoeck, A., Holmes, C., Desjardins, C. M., & Verhoef, J. (2021). "The Most Effective Experience was a Flexible and Creative Attitude"—Reflections on Those Aspects of Spiritual Care that were Lost, Gained, or Deemed Ineffective during the Pandemic. Journal of Pastoral Care & Counseling, 75(1_suppl), 17–23. https://doi.org/10.1177/1542305020987991			
Spiritual Care in the Pandemic	Tata, B., Nuzum, D., Murphy, K., Karimi, L., & Cadge, W. (2021). Staff-Care by Chaplains during COVID-19. Journal of Pastoral Care & Counseling, 75(1_suppl), 24–29. https://doi.org/10.1177/1542305020988844			
	Desjardins, C. M., Bovo, A., Cagna, M., Steegen, M., & Vandenhoeck, A. (2021). Scared but Powerful: Healthcare Chaplains' Emotional Responses and Self-Care Modes during the SARS-Cov-19 Pandemic. Journal of Pastoral Care & Counseling, 75(1_suppl), 30–36. https://doi.org/10.1177/1542305021993761			



	Best, M., Rajaee, G., & Vandenhoeck, A. (2021). A Long Way to Go Understanding the Role of Chaplaincy? A Critical Reflection on the Findings of the Survey Examining Chaplaincy Responses to Covid-19. Journal of Pastoral Care & Counseling, 75(1_suppl), 46–48. https://doi.org/10.1177/1542305021992002
Spiritual Care and Moral	Usset, T. J., Gray, E., Griffin, B. J., Currier, J. M., Kopacz, M. S., Wilhelm, J. H., & Harris, J. I. (2020). Psychospiritual developmental risk factors for moral injury. Religions, 11(10), 484. https://doi.org/10.3390/rel11100484
Injury	Usset, T. J., Butler, M., & Harris, J. I. (2021). Building spiritual strength: A group treatment for posttraumatic stress disorder, moral injury, and spiritual distress. Addressing Moral Injury in Clinical Practice., 223–241. https://doi.org/10.1037/0000204-013
Spiritual Care in Neuro- Oncology	Sprik, P. J., Tata, B., Kelly, B., & Fitchett, G. (2021). Religious/spiritual concerns of patients with brain cancer and their caregivers. Annals of Palliative Medicine, 10(1), 964–969. https://doi.org/10.21037/apm-20-813 Epub 2020 Sep 3.
Spiritual Care in MICU	Labuschagne, D., Torke, A., Grossoehme, D., Rimer, K., Rucker, M., Schenk, K., Slaven, J. E., & Fitchett, G. (2021). Chaplaincy care in The MICU: Examining the association between Spiritual care and End-of-Life Outcomes. American Journal of Hospice and Palliative Medicine®, 104990912098721. https://doi.org/10.1177/1049909120987218
Spiritual Care of In-Patients: Review	Kirchoff, R. W., Tata, B., McHugh, J., Kingsley, T., Burton, M. C., Manning, D., Lapid, M., & Chaudhary, R. (2021). Spiritual care of Inpatients focusing on outcomes and the role of chaplaincy services: A systematic review. Journal of Religion and Health, 60(2), 1406–1422. https://doi.org/10.1007/s10943-021-01191-z
Tele-Chaplaincy	Sprik, P., Keenan, A. J., Boselli, D., Cheeseboro, S., Meadors, P., & Grossoehme, D. (2020). Feasibility and acceptability of a telephone-based chaplaincy intervention in a large, outpatient oncology center. Supportive Care in Cancer, 29(3), 1275–1285. https://doi.org/10.1007/s00520-020-05598-4
Patient Interest in and Expectations of Chaplains	Muehlhausen, B. L., Foster, T., Smith, A. H., & Fitchett, G. (2021). Patients' and loved ones' expectations of chaplain services. Journal of Health Care Chaplaincy, 1–15. https://doi.org/10.1080/08854726.2021.1903734
Awareness of chaplaincy	Rajaee, G., & Patel, M. R. (2021). Awareness and preferences for health care chaplaincy services among US adults. The Journal of the





American Board of Family Medicine, 34(2), 368–374.	
https://doi.org/10.3122/jabfm.2021.02.200396	
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White, K. B., Combs, R. M., & Decker, H. R. (2021). Board certification of professional chaplains: A qualitative study of stakeholder perspectives. Journal of Health Care Chaplaincy, 1–24. https://doi.org/10.1080/08854726.2021.1916334	
Rajaee, G., Heisler, M., Piette, J., Resnicow, K, Shi, X. U., Smith, A., Song, P., & Patel, M. (2021). 526-P: Prevalence and predictors of Spiritual/existential distress among adults with uncontrolled diabetes. Diabetes, 70(Supplement 1). https://doi.org/10.2337/db21-526-p	
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White, K., & Fitchett, G. (2020). Developing Evidence-based Spiritual Care. Public Health, Religion and Spirituality Bulletin, (3), 23–28. http://www.publichealthrs.org/a017/	
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Thompson M, Rabusch S, Radomski MV, Marquardt V, Kath K, Kre R, & Squires K. (2021). Grace Notes: feasibility of a manualized intervention to advance spiritual well-being for clients with acquir brain injury. J Health Care Chaplain. May 23:1-13. doi: 10.1080/08854726.2021.1929764. Epub ahead of print.	







Presentations at the Association of Professional Chaplains (APC) Annual Meeting, June 2021

Plenary Session

SATURDAY, JUNE 12th

11:15 AM-12:45 PM CT

Cate Michelle Desjardins, Adam Ruiz, Alyssa Foll, Amy Karriker, Nina Redl, Brenda Walls

In Their Own Words: Chaplains' Stories of Courage, Creativity and Compassion in the Covid-19 Pandemic As every chaplain knows, providing spiritual care in the midst of the first wave of Covid-19 was a tremendous challenge. Chaplains around the country rose to meet that challenge in creative and compassionate ways. At the request of Transforming Chaplaincy and Ascension Health between March and June 2020, a diverse group of chaplains working in different contexts across the country kept journals about their work. In this plenary session we will share moving and inspiring stories from these chaplains about their care in the first wave of the pandemic.

<u>Professional Development Intensive Workshops</u>

WED., JUNE 9th

8:00 AM-12:00 PM CT

PDW.02 Chaplaincy Creativity & Resiliency: Lessons from the Pandemic Moving the Profession Forward Beth Muehlhausen, Paul Galchutt, Kelsey White, Cate Michelle Desjardins, Beba Tata, George Fitchett.

Transforming Chaplaincy & Ascension collaborated on two research projects to capture chaplaincy's response to the pandemic. Chaplains were asked to keep a journal from March - June, 2020 of their experiences providing spiritual care. Secondly, 4 sets of interviews were conducted from April - December, 2020, with spiritual care directors capturing various hospital markets' response from acute to chronic phases of the pandemic. Patterns of creativity & resiliency emerged from both projects. Stories will be shared as presenters describe the various stages of seeing an idea through to a completed research project. Lessons learned from the innovative ways chaplaincy responded to the pandemic have the potential to continue moving the profession forward into a exciting future within the profession.

THURS., JUNE 10th 8:00 AM-12:00 PM CT

PDT.02 All Research Is Local: Creating an Agenda and Finding Support for Your Spiritual Care Research Paul Galchutt, Shelley Varner-Perez, Cate Michelle Desjardins, Beba Tata, Allison Delaney, Dirk Labuschagne, Beth Muehlhausen, Timothy Usset, Kim Palmer, George Fitchett.

Chaplains are story people. Always have been. Always will be. Through research we seek to tell the story of the knowledge created through it. Through this intensive, chaplains will learn core knowledge about the chaplain researcher role, the collaborative effort it takes to endeavor into research, and will walk away with skills about how to disseminate research as well as to begin to develop ideas into possible research projects.





90-minute Workshops

THURS., JUNE 10th

4:15 PM-5:45 PM CT

TH1.02 An Emerging Best Practice: the Cross-Language Chaplaincy Introduction Tool Joel Nightingale Berning, Emilee Walker-Cornetta

Chaplains in North America may be systemically providing substandard spiritual care to patients and families with limited English proficiency. With the help of an APC pilot grant, administered through Transforming Chaplaincy, we have been developing and testing written, culturally-tailored introductions to chaplaincy in twenty languages. This overdue resource aims to ease routine introductory visits across language differences and enable recipients to more knowledgably choose whether they would like to receive further chaplaincy via an interpreter. We will provide access this tool to all workshop participants, free of charge.

THURS., JUNE 10th

4:15 PM-5:45 PM CT

TH1.04 "I can't see silence": Qualitative interviews about the experiences and insights of inpatient palliative care chaplains during the COVID-19 pandemic Paul Galchutt, Dirk Labuschagne, Timothy Usset

In late April/early May 2020, 60,000 people were confirmed dead from COVID-19. At this time, an original qualitative research investigation was conducted featuring semi-structured interviews with ten inpatient palliative care chaplains around the United States. As they reflected on their context, these chaplains shared their insights about the patient and family experience concerning visitor restrictions, religious struggle, spiritual distress, and decision-making. These palliative care chaplains also shared their perspectives about how their practice had changed, the professional pressures they experienced, and how they bore witness to moral injury, moral distress and dimensions of burnout.

FRIDAY, JUNE 11th

11:15 AM-12:45 PM CT

FR1.04 This Ship Is Sailing: Transforming Chaplaincy Research Networks Have Launched. What We're Doing. What's Changed. What's Next.

Paul Galchutt, Cate Michelle Desjardins, Timothy Usset, Jeanne Wirpsa, Geila Rajaee, Benjamin Schaefer, Christina Shu, Petra Sprik, George Fitchett.

The aim of the Transforming Chaplaincy research networks is to bring together people who can plan and execute research to advance (strengthen) spiritual care in general and in specific clinical contexts. The networks are places for sharing information and ideas about research. George Fitchett, Director of Transforming Chaplaincy, along with the chaplain researchers convening these networks will be a part of a panel presenting on and discussing these networks focused on: palliative care; veterans care, moral injury; pediatrics; chronic conditions; outpatient/oncology; chaplain functions; management. Workshop participants will also be able to join a network.







SATURDAY, JUNE 12th

9:30 AM-11:00 AM CT

SA1.09 What Do Healthcare Professional Staff Need from Chaplains? Greg Stratton, Timothy Usset, Sarah Knapp, Gabrielle Schwartzman, Sunil Yadav, George Fitchett

A team of chaplaincy researchers wondered what healthcare professionals (HCP) really need from chaplains, conducted a scoping review asking the question: What does the existing research tell us about factors associated with HCP stress and HCP resilience? The team found that these factors were indicators that helped answer a secondary question: Which of these factors appear to be targets for chaplain intervention?

SATURDAY, JUNE 12th

9:30 AM-11:00 AM CT

SA1.10 Board Certification of Professional Chaplains: A Qualitative Study of Stakeholder... (R) Kelsey White, Ryan Combs

This session will report on the qualitative research project conducted by the Center for Health Organization Transformation at the University of Louisville, APC, and NACC. Researchers at UofL interviewed 50 chaplains: 20 who sought certification in the past 2 years (10 certified, 10 not certified), 10 certification committee members, 10 certification committee members, 10 chaplains with 7+ years of experience, and 10 chaplain managers. The results of the qualitative analysis will be reported alongside results of a secondary analysis. The secondary analysis examined perspectives about the value of certification and competence according to gender identity.

SATURDAY, JUNE 12th

2:15 PM-3:45 PM CT

SA2.06 On Demand Spiritual Care with Oncology Patients (R) Beth Muehlhausen, Christa Chappelle

Ascension has developed "On Demand Spiritual Care" which uses technologies and methods that connect people across physical distances in order to provide spiritual care in all settings across the continuum of care. This workshop will share findings from a system-wide spiritual care research project (5 states/6 hospitals) designed to learn how chaplain interventions using on demand technologies affected the religious/spiritual well being of patients with some form of cancer.

Findings will be shared regarding the level of religious/spiritual well being identified by the patients at the beginning and end of the study. Common patterns and themes that emerged from interviews with patients will be discussed. Implications for addressing the religious/spiritual needs of outpatient oncology patients will be discussed.





FY21 Transforming Chaplaincy-Related Webinars

Date	Title	Presenters and Hosts	Sponsors	Attendance
		Presenters: Wendy Cadge, Aja		
	Spiritual Care in Healthcare:	Antoine		
July 30, 2020	Identifying Decision Makers'	Respondents: Laura Kowalczyk,	CIL, TC	383
	Perspectives	Kelsey White, Ben Schaefer, George		
		Fitchett		
September 3,	Mitigating Poor Bereavement	Host: George Fitchett		
2020	Outcomes and Supporting	Presenters: Lucy Selman, Shelley	TC, CIL	321
	Staff during COVID-19	Varner-Perez		
		Presenters: Tammerie Day, Danielle		
September 9,	Diversity, Equity, and Inclusion	Buhuro, Marilyn Barnes, Jose	Cedars-Sinai,	
2020	in Spiritual Care	Cedillo, Wendy Cadge, Pam Lazor,	CIL, TC	322
2020	in Spiritual Care	Kelsey White	CIL, IC	
		Moderator: Christina Shu		
	Adolescents, Anxiety,			
September	Behavioral Health, and	Hosts: WJC Team (Shelley, Cate,		
15, 2020	Mindfulness Meditation:	Marilyn)	APC, WJC	79
13, 2020	Intersection, Intervention,	Guest: Harrison Blum		
	Possibilities			
		Hosts: Paul Galchutt, Michael	TC HPSCRN, M	
October 6,	This Narrow Space with Elisha	Doane, Bradley Benson	Health	145
2020	Waldman, MD, FAAHPM	Presenters: Elisha Waldman	Fairview, Univ.	
			of Minnesota	
_	Supporting Staff Well-Being in	Hosts: Ben Schaefer, George	TC SCMN, CIL,	
October 19,	the COVID-19 Era: A	Fitchett	Luce	370
2020	Conversation with Deborah	Presenters: Deb Marin, Andrew	Foundation	
	Marin, MD	Garman		
No. of the A	Theodicy and Spiritual	Hosts: WJC Team (Shelley, Cate,		
November 10,	Distress:	Marilyn)	APC, WJC	72
2020	Implications for Chaplaincy	Guest: J. Irene Harris & Timothy		
	Practice	Usset		
	"Okay, so he has some	Host: Paul Galchutt		
November 19,	religious beliefs": Spiritual Care in Palliative Care	Presenters: Natalie Ernecoff, Joe	TC LIBSCONI TC	200
2020	Research - Natalie Ernecoff,	Rotella	TC HPSCRN, TC	208
	PhD & Joe Rotella, MD			
	THE & JUE NOTELIA, MILE			
December 1,	Racial Differences in Spiritual	Presenters: George Fitchett, LaVera		319
2020	Care: Existing Evidence and	Crawley, Kelsey White	CIL & TC	313
2020	Future Research	Moderator: Christina Shu		







December 15, 2020	Spiritual Care for Patients with Cancer: What We Can Learn from Big Data	Host: Petra Sprik Presenters: Elizabeth Palmer Kelly, Hanci Newberry, Timothy Pawlik, Kelsey White	TC Outpatient RN, TC, CIL	266
January 6, 2021	Psychospiritual Developmental Risk Factors for Moral Injury	Presenters: Irene Harris, PhD & Timothy Usset, MDiv, MPH Host: George Fitchett	TC & PTSD, Moral Injury & Spiritual Distress	Registered: 820 Attended: 461
January 11, 2021	Chaplain Documentation: A Review of Charting Spiritual Care: The Emerging Role of Chaplaincy Records in Global Health Care	Presenters: Prof. Dr. Simon Peng- Keller and Pascal Mösli Hosts, Facilitators: Jeanne Wirpsa, Christina Shu	TC & Chaplaincy Functions Research network	Registered: 960 Attended: 549
February 3, 2021	Opening Up Your Notes to Patients: A Primer for Professional Healthcare Chaplains	Presenter: Steve O'Neill, LICSW, BCD, JD Host: Jeanne Wirpsa	TC & Chaplaincy Functions Research network	Registered: 652 Attended: 331
February 9, 2021	Utilizing a Novel Intervention: The Spiritual Legacy Document (SLD) for Patients with Advanced Diseases	Hosts: WJC Team (Shelley, Cate, Marilyn) Guest: Katherine Piderman	APC, WJC	Registered: 51
February 16, 2021	Religiousness and Vaccine Hesitancy: Implications for Faith Leaders and Chaplains	Presenter: Ayokunle Olagoke Respondents: Saneta Maiko, Mishca Smith Host: Jeanne Wirpsa	TC, Chaplaincy Functions Research Network & CIL	Registered: 396 Attended: 203
February 22, 2021	What happened to Chaplains during the Pandemic? An International Perspective	Presenters: Austyn Snowden, Anne Vandenhoeck	ERICH, TC & CIL	Registered: 487 Attended: 307
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March 10, 2021	Opening Up Chaplaincy Notes: "Best" Practices & Research Opportunities (Open Notes Part II)	Presenters: Sarah Byrne-Martelli, Paul Galchutt, Benjamin Schaefer, Csaba Szilagyi, Christina Shu, Tim Weidlich, Jeanne Wirpsa	TC & Chaplaincy Functions Research network	Registered: 1,187 Attended: 529
March 26, 2021	Q&A Only for attendees of Opening Up Chaplaincy Notes: "Best" Practices & Research Opportunities (Open Notes Part III)	Presenters: Jeanne Wirpsa, Christina Shu, Sarah Byrne-Martelli, Paul Galchutt	TC & Chaplaincy Functions Research network	Registered: 196 Attended: 93
April 12, 2021	What is Your Theory of Chaplaincy?	Presenters: Judith R. Ragsdale, Cate Michelle Desjardins Respondents: Laurie Garrett- Cobbina, Steve Nolan Moderator: Jana Troutman-Miller	тс	Registered: 423 Attended: 262
April 20, 2021	The Chaplain Family Project: Development, Feasibility, and Acceptability of an Intervention to Improve Spiritual Care of Family Surrogates	Hosts: WJC Team (Shelley, Cate, Marilyn)	APC, WJC	Registered: 70
April 21, 2021	Spiritual Care: Voices for Diversity in our Departments and Organizations	Presenters: Antonina Olszewski and Pam Lazar Host: Benjamin Schaefer	TC & Spiritual Care Managers Network	Registered: 276 Attended: 146
May 6, 2021	Divine Flatline: Is God Dead in the ICU?	Presenter: Philp Choi Respondent: Alexia Torke Host: Paul Galchutt	TC & HPSCRN	Registered: 437 Attended: 163
May 6, 2021	Three New Studies on Spirituality and Religion in Palliative Care: The Spirituality and Religion Special Interest Group (SIG) Kickoff Webinar	Presenters: Shelley Varner Perez, Paul Galchutt, Daniel Grossoehme Discussants: Lexy Torke, George Fitchett, Betty Ferrell	PCRC	Attended: 159

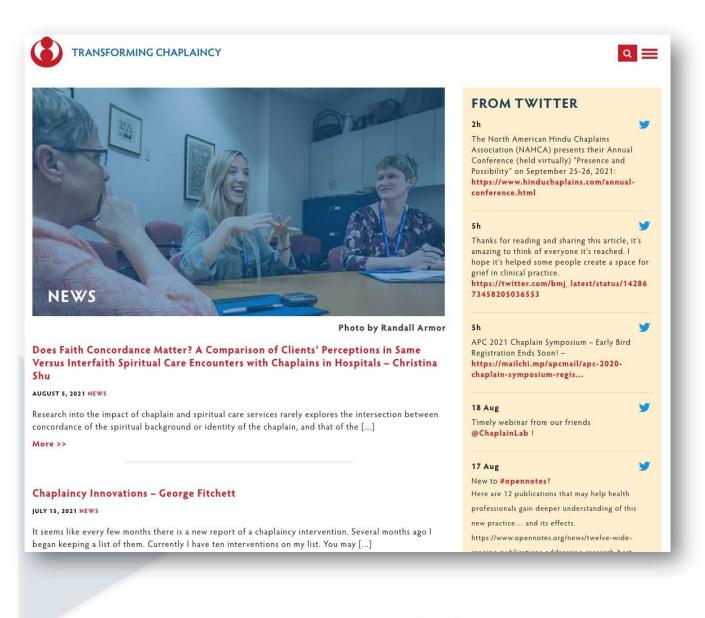






Jun	ne 22, 2021	What Characteristics of Physicians Lead to Empathy and Integrating Religion and Spirituality with Patient Care? Learning from a Survey of North American Muslim Physicians	Hosts: WJC Team (Shelley, Cate, Marilyn) Guest: Aasim Padela	APC, WJC	Registered: 65
		Physicians			

Stay informed by visiting the Transforming Chaplaincy news page often.









Transforming Chaplaincy Research Networks, FY 21 Report

Hospice-Palliative Spiritual Care

Paul Galchutt Convener Hospice and palliative spiritual care research across multiple settings/contexts 608 Members

July-December

- Webinars: "Okay, so he has some religious beliefs": Spiritual Care in Palliative Care Research featuring Natalie Ernecoff, PhD, MPH and Joe Rotella, MD, MBA
- Office Hours: A monthly opportunity for HPSCRN members to spend unscripted time with a palliative spiritual care researcher. George Fitchett kicks off the first session.
- Steering Committee: Continues to meet 3x/year
- Convener Note: Paul is lead presenter among two other research chaplains (Dirk Labuschagne and Tim Usset) offering a poster presentation at the 2021 American Academy of Hospice and Palliative Medicine Annual Assembly in February.

January-June

- Webinar: May 6 Divine Flatline: Is God Dead in the ICU? Featuring Drs. Phil Choi, MD, MA and Alexia Torke, MD, MS
- Office Hours: A chaplaincy researcher was featured 4 out of 5 months. Conversations were hosted.
 The Office Hours included
 - January George Fitchett
 - o February Kate Piderman
 - April Allison Kestenbaum
 - May Renske Kruizinga
- Steering Committee: Now meeting approximately 2x/year.
- Bereavement Coordinator: Exploring conversation with bereavement coordinators situated in a variety of settings – hospital, hospice, and long-term care.
- Convener Note: Paul was a part of four presentations at the APC annual conference hosted in June.

PTSD, Moral Injury & Spiritual Distress

Exploring the existential aspects of trauma across numerous contexts
Tim Usset Convener
117 Members

July-December

 Convener <u>Publications</u>: Usset, T. J., Gray, E., Griffin, B. J., Currier, J. M., Kopacz, M. S., Wilhelm, J. H., & Harris, J. I. (2020). Psychospiritual Developmental Risk Factors for Moral Injury. Religions, 11(10), 484.





Usset, T. J., Butler, M., & Harris, J.I. (2020). Building spiritual strength: A group treatment for posttraumatic stress disorder, moral injury, and spiritual distress. J. Currier, K. Drescher, & J. Nieuwsma (Eds.), Addressing moral injury in clinical practice. Washington DC: American Psychological Association.

January-June

- Convener <u>Webinar</u>: APC Webinar Journal Club, 01/10/21, Theodicy and Spiritual Distress:
 Implications for Chaplaincy Practice with J. Irene Harris, PhD
- Convener Members of the network are preparing grant applications to fund a clinical trial to adapt Building Spiritual Strength for use with healthcare professionals

Pediatric Research Network

Fostering Transformative Research in Pediatric Spiritual Care Cate Desjardins Convener 103 Members

July-December

- Completed Case Study Project, 3 group with 14 total participants writing and discussing Pediatricspecific chaplaincy case studies.
- Proposed new Pediatric Chaplaincy Case Study Book to publisher). Accepted pending
- finalization of details. Cate Desjardins and Paul Nash to edit.
- Steering Committee to begin secondary analysis of Pediatric Chaplain Covid-19 Journals, collected through a separate TC sponsored project.
- Webinar on Case Study Research in Pediatrics with Elizabeth Bryson, planning for April or May.
- APC-Sponsored Webinar, "Best Recent Papers in Pediatric Chaplaincy" planned for 2021.

January-June

- Publications: Judith R. Ragsdale & Cate Michelle Desjardins (2020) Proposing religiously informed, relationally skillful chaplaincy theory, Journal of Health Care Chaplaincy, DOI: 10.1080/08854726.2020.1861533
- Recruited and collected 5 further Pediatric chaplains' journals for longitudinal and thematic analysis
 with previously collected pediatric journals through another TC funded project. "Distinctiveness of
 Pediatric Chaplains' Experiences during Covid-19".
- Continuing to work on book of Pediatric Case Studies. Paul and Sally Nash, Patrick Jinks, and Cate Desjardins to edit.
- May. APC-Sponsored Webinar, "Best Recent Papers in Pediatric Chaplaincy" planned for 2021. May: APC-Sponsored
- Webinar "Best Recent Papers in Pediatric Chaplaincy" planned for 2021.







Outpatient Spiritual Care Research

Focus on outpatient settings and oncology Petra Sprik Convener 92 Members



July-December

Connected chaplain participants to resources regarding telechaplaincy in the midst of COVID-19

16 people in outpatient oncology research small group:

- Met monthly since June
- Read articles about outpatient oncology spiritual care and discuss

6 people in outpatient primary care research small group:

- Met monthly since June
- Read articles about spiritual care research and discuss individual projects

Attempted co-led small group for palliative care: only 4 voiced interest and very different contexts

- Decided connecting to larger palliative group was more beneficial

Led Webinar in December with Ohio State Group

- Began fostering relationships with this group

Spiritual Distress Screening Webinar with Stephen King postponed due to COVID-19

Spiritual Care Management

Benjamin Schaefer Convener
33 Members

July-December

New network was started in August 2020. It grew out of the alumni of the Certificate in Spiritual Care Management and Leadership

- Working to get word out about the new network
- Network was added to the TC website
- Announcement in TC newsletter
- Working to network and connect with spiritual care leaders via LinkedIn with positive results
- Holding monthly leadership roundtables focusing on a variety of themes:
- Care of staff
- Self-care
- Open charting
- Covid impact on spiritual care







- Spiritual Care's role and responsibility in promoting diversity and inclusion in the culture of our institutions.
- Held webinar: Supporting Staff Well Being in the COVID 19 Era: A Conversation with Deborah Marin,
- Attended by over 350 people

In the process of developing more webinars: Early spring we plan on having one on Spiritual Care's role and responsibility in promoting diversity and inclusion in the culture of our institutions.

January-June

Held webinar - Spiritual Care: Voices for Diversity in our Departments and Organizations. With Antonina Olszewski and Pamela Lazor

In the process of developing more webinars. One in the planning stages will be looking at the results of an upcoming article on what healthcare professionals need to prevent burnout and promote resilience and the role Spiritual Care leaders can play in promoting organizational change.

- Ben as convenor has also engaged in one on one and small group conversations about Spiritual Care departments and promoting professionalism, continuing education, and research around leadership in spiritual care.
- The TC presentation "The Ship is Sailing" at the Association of Professional Chaplains' conference went well and Ben had several people reach out for continued conversation about the network and leadership in Spiritual Care

Chronic Illness/Disease Research (CIDRN)

Exploring preventative and supportive chaplaincy research in the area of chronic disease/illness Geila Rajaee

63 Members

July-December

- Progress has been slow due to demands of doctoral program. Inviting chaplains and looking for non-chaplains
- Convener attending SBM, April 2020, courtesy of UMich (cancelled). Held webinar Spiritual Care: Voices for Diversity in our Departments and Organizations. With Antonina Olszewski and Pamela Lazor
- In the process of developing more webinars.
- One in the planning stages will be looking at the results of an upcoming article on what healthcare professionals need to prevent burnout and promote resilience and the role Spiritual Care leaders can play in promoting organizational change.
- Ben as convenor has also engaged in one on one and small group conversations about Spiritual Care departments and promoting professionalism, continuing education, and research around leadership in spiritual care.







• The TC presentation "The Ship is Sailing" at the Association of Professional Chaplains' conference went well and Ben had several people reach out for continued conversation about the network and leadership in Spiritual Care

January-June

During the last six months, CIDRN has begun clarifying its distinct role in chaplaincy research and building a foundation in which to move forward. According to the CDC, chronic disease is one of the leading causes of death and disability in the US and has significantly increased healthcare utilization.

Public health strategies for preventing disease and related long-term complications generally occur at the primary, secondary, and tertiary levels. At each level (briefly described below), behavioral interventions can help improve physical and mental health and psychosocial well-being.

Presently, chaplains are typically involved at the tertiary level – providing support to individuals and families as they manage and cope with their disease/s and treatment processes.

Levels of Prevention in Public Health



Primary Prevention

How do we keep the population healthy and prevent disease?



Secondary Prevention

How do we screen for and offer early intervention/s to reduce or eliminate disease?



Tertiary Prevention

How do we manage and treat disease after it develops?

CIDRN is still in development as a research network, but I have narrowed our focus to both primary and secondary prevention in these past six months. General primary and specialty care are areas of opportunity and growth for engagement and research for healthcare chaplains. Moving forward, I am







seeking a co-chair to help guide this research network and create a leadership structure to help facilitate the growth of this area of research for chaplaincy care.

Chaplaincy Functions Research

Focused on activities & functions of professional chaplaincy (documentation, screening & assessment, staff care, medical decision-making)

Jeanne Wirpsa & Christina Shu Conveners

137 Members

July-December

TOPICS:

Staff Support: In hopes of submitting application for CIL/Luce Foundation Program Grants for Staff Care, Jeanne and Christina held a series of meetings with chaplains from multiple institutions who were previously identified through the network as having an interest in research in this area.

Research Questions and Methods:

Survey, interviews or focus groups with staff receiving chaplaincy care for their perceptions on why they reach out to chaplains vs. other disciplines and the impact of having received care on how perceive role of chaplain. As grant only to support innovative program development, project put on hold. CIL/Luce funded programs will have a research component so our network will suspend focus on this area pending research outcomes of those projects.

Documentation:

Bibliography of research on chaplaincy documentation gathered and posted for members. Identified several research projects at beginning stages as a result of early 2020 webinar and work group facilitated by TC network.

Planning for 2-3 webinars in 2021 to rekindle interest in research on chaplaincy documentation (see previous research groups and questions identified) and to provide evidence-based best practices for impact of Cure Act/Open Notes on chaplaincy practice and documentation.

1/11/21: Simon Peng-Keller and Pascal Mosli in discussion with TC conveners about new publication, Charting Spiritual Care: The Emerging Role of Chaplaincy Records in Global Healthcare, eds, Simon Peng-Keller and David Neuhold, Springer Press.

2/3/21: Introduction to Cures Act and Practice of Open Notes, Steven O'Neill.

March 2021: Open Notes: Identifying Best Practices for Chaplaincy Documentation (members of work group from network).

4 research projects identified by network to resume in 2021; new ideas from international collaboration (Case Study book or series of articles using cases and documentation models) may shift focus?





Open Notes workgroup planning on a poster for APC conference and to identify research projects on impact of open notes on chaplaincy practice and relationship with patients/families.

Medical Decision Making:

Identified potential new research partner, Robert Klitzman, psychiatrist/ bioethicist at Columbia University. He is currently doing interviews with chaplains, nurses and physicians on role of healthcare chaplains and indicated eagerness to collaborate directly with the network on future projects. He is also a bioethicist; would like to further explore role of chaplains in clinical ethics.

Spiritual Assessment:

Posted recent articles on assessment tools, including a review of revisions in National Cancer Institute Distress Guidelines, Spiritual Care section. The article discusses the integration of chaplains into the process of creating the distress guidelines and more recently (2019) in updating evidence-based practice into revised version.

Planning webinar for 2021 to expose chaplains to validated tools (collaborate with Outpatient, Oncology, and Palliative Care networks?).

Other Network Related Activities, Presentations, Publications:

Christina Shu, webinar facilitator for webinars, "Diversity, Equity and Inclusion in Spiritual Care," and "Racial Differences in Spiritual Care: Existing and Future Research," course facilitator for "Integrating Spiritual Generalist Skills into Healthcare Provision."

Jeanne Wirpsa, ASBH paper, "Tolerate, Embrace or Negotiate: The Role of the Chaplain-Ethicist in a Religiously Pluralist Society," October 19, 2020

January-June

Staff Support:

In hopes of submitting application for CIL/Luce Foundation Program Grants for Staff Care, Jeanne and Christina held a series of meetings with chaplains from multiple institutions who were previously identified through the network as having an interest in research in this area.

Research Questions and Methods:

Survey, interviews or focus groups with staff receiving chaplaincy care for their perceptions on why they reach out to chaplains vs. other disciplines and the impact of having received care on how perceive role of chaplain. As grant only to support innovative program development, project put on hold. CIL/Luce funded programs will have a research component so our network will suspend focus on this area pending research outcomes of those projects.

Staff Support:

Support for scoping review of literature on healthcare worker distress, burnout and care needs – goal to identify potential areas for chaplain contribution; project in collaboration with Ascension colleagues.







Continue to provide Tracking Template for Staff Support Activities to members or institutions interested in tracking for future research.

Continue monitoring research re chaplain-provided staff support during COVID

Documentation:

Bibliography of research on chaplaincy documentation gathered and posted for members. Identified several research projects at beginning stages as a result of early 2020 webinar and work group facilitated by TC network.

Planning for 2-3 webinars in 2021 to rekindle interest in research on chaplaincy documentation (see previous research groups and questions identified) and to provide evidence-based best practices for impact of Cure Act/Open Notes on chaplaincy practice and documentation.

1/11/21: Simon Peng-Keller and Pascal Mosli in discussion with TC conveners about new publication, Charting Spiritual Care: The Emerging Role of Chaplaincy Records in Global Healthcare, eds, Simon Peng-Keller and David Neuhold, Springer Press.

2/3/21: Introduction to Cures Act and Practice of Open Notes, Steven O'Neill.

March 2021: Open Notes: Identifying Best Practices for Chaplaincy Documentation (members of work group from network).

4 research projects identified by network to resume in 2021; new ideas from international collaboration (Case Study book or series of articles using cases and documentation models) may shift focus?

Open Notes workgroup planning on a poster for APC conference and to identify research projects on impact of open notes on chaplaincy practice and relationship with patients/families.

Medical Decision Making: Identified potential new research partner, Robert Klitzman, psychiatrist/bioethicist at Columbia University. He is currently doing interviews with chaplains, nurses and physicians on role of healthcare chaplains and indicated eagerness to collaborate directly with the network on future projects. He is also a bioethicist; would like to further explore role of chaplains in clinical ethics.

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Documentation:

Early half of the year was focused on informing and preparing chaplains about Open Notes, and identifying potential areas for future research, including webinars, and Open Notes Tip Sheet created by Sarah Byrne Martelli.

Webinars

2/3/21 Opening Up Your Notes to Patients: A Primer for Professional Healthcare Chaplains

3/10/21 Open Notes: Best Practices and Research Opportunities

3/26/21 Q&A Open Notes

Following release of Open Notes, many institutions noted that chaplain notes were not released. Subsequent meetings pivoted to gather those interested in documentation research in the following areas: palliative care documentation, hospice documentation, teaching documentation and interdisciplinary team perspectives on chaplaincy documentation. Research questions include finding current practices for content, format, and expectations in each context, and asking IDT members about their experience of chaplain notes.

Identified collaboration with Karen Terry at Mount Sinai's research survey on chaplain documentation, and created focus group to assist in survey development and feasibility of using survey at other institutions.

Identified European colleagues as partners in creating a series of case studies published as journal articles and/or book. Draft of project and invitation for submission of cases to be circulated end of summer.

Cases will include de-identified documentation by chaplain after each visit segment with reflection process of extraction from visit to note. Solicit non-chaplains to review visit entries and documentation – provide input on comprehension, usefulness to patient/family care, and suggestions for improvement.

Medical Decision Making:

Planned webinar in Fall, 2021 "Chaplain role in advance care planning: Applying research to our practice."







Chaplain care to LEP patients: Contacted creators of culturally and linguistically sensitive toolkit for introducing spiritual care as f/u to their request for partners in research. Plan: Support them in identifying who is using their resource and moving research project forward.

Spiritual Assessment: Fall 2021 proposal to survey chaplains on current models in use as first step toward research project to develop evidence-based models.



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